



Privacy Policy

OUR COMMITMENT TO YOUR PRIVACY

There Virtual Care (“There Virtual Care”, “we”, “us”, or “our”) operates the website located at there.care and other related websites and mobile applications with links to this Privacy Policy (collectively, the “Site”). This policy applies to our website as well as to the services and applications we provide, collectively known as the "Services."

We are committed to ensuring that your personal information shared through our Site and/or Services is protected and kept confidential.

This SITE WILL BE COLLECTING AND TRANSMITTING PERSONAL, MEDICAL AND HEALTH-RELATED INFORMATION ABOUT YOU.

By accepting Company’s Terms of Use or providing information to us via our Site, you consent to the use and disclosure of personally identifiable information and protected health information as outlined in this Privacy Policy. Please note that the use and disclosure of such information is also subject to the practices of the health care providers with whom you may interact through the Services, as described in the Notice of Privacy Practices which is provided to you by such providers.

PHI INFORMATION COLLECTION

Protected health information (PHI) is information that includes, but is not limited to, identifying data such as name, social security number, address, contact information, as well as information about personal health issues submitted through the Services. Personally identifiable information may include all such types of information, except for health- or health-care-specific information. This is the information we work our best to protect.

We will only collect information that is voluntarily submitted by you. Your privacy is important to us and we believe in keeping confidential any and all personally identifiable information that identifies an individual whether or not it relates to an individual’s past, present, or future physical or mental health condition.

There Virtual Care is permitted to use and disclose your PHI for purposes of treatment, payment and healthcare operations.

INFORMATION SECURITY

We use account information in a password protected and encrypted environment as a security measure to ensure your data is protected. We have put administrative, physical and technical safeguards in place to protect data. We regularly maintain our data protection via safeguards such as data backup, audit controls, access controls, and some data encryption. Our Site and the Services use industry standard SSL encryption to enhance security of electronic data transmissions.

Please be aware that no data transmission over the Internet or data storage facility can be guaranteed to be perfectly secure. As a result, while we try to protect your Personal Information, we cannot ensure or guarantee the security of any information you transmit to us, and you do so at your own risk.

INFORMATION SHARING

We may share Protected Health Information (PHI) as it is allowed by the law and as it is authorized by you. In certain cases, we employ other third parties to perform services on our behalf and they will have access to your PHI as needed to perform these services.

COOKIES COLLECTION POLICY

We may collect information about your use of these Services and how you interact with them. This information helps us improve the contents of the Site and the Services. We gather statistics about individuals for internal, market research purposes. In doing this, we may install “cookies” that collect the domain name of the user, your internet service provider, your operating system, and the date and time of access. A cookie is a small piece of information which is sent to your browser and stored on your computer or other device. Cookies do not damage your device and you can set your browser to notify you when you receive a cookie. This allows you to decide whether you want to accept our cookie or not. If you do not accept cookies, not all functionality of your browser software or this Site may be available to you. We may obtain the services of outside software and parties to assist us in collecting and processing information collected through cookies.

MOBILE DEVICES

When you download or use apps created by us, we may receive information about your location and your mobile device, including a unique identifier for your device. We may use this information to provide you with location-based services and personalized content. Most mobile devices allow you to turn off location services if you wish to opt out of this.